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April 10, 2015

Andrew Wilhelm, President  
LED North America  
1010 Commerce Park Drive  
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Oak Ridge, Tennessee 37830

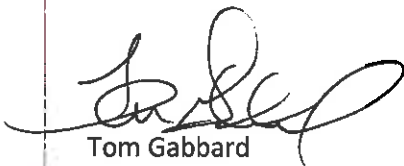
Dear Andrew,

I would be remiss if I didn't write and thank you for the professional service and quality control you and your company provided Virginia Tech Athletics with your recent LED light installation in our basketball arena. The window of time available to get the installation completed was narrow. The risk of taking out what we had completely and relying upon your installation to be successful at first try was critical. The light levels anticipated and those actually obtained had to be right. You accomplished all without a hitch.

Your insistent follow-up to be sure all things were working correctly as well as your constant concern and attention to detail to make the light levels balanced properly throughout the arena, was beyond what we expected to receive when we agreed to the installation. Also, your careful selection of the necessary subcontractor support we needed to complete the installation indicated to us, your service orientation to provide the best for your customers.

Thank you again for the professional service you provided. I wish LED North America the best of success in the future and look forward to a continuing relationship with you.

Sincerely



Tom Gabbard

Sr. Associate Athletics Director, Facilities and Operations